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#### **Uniform Disclosure Statement**

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Washington: The registration statement required by the Charitable Solicitation Act is on file with the Secretary of State. Additional information can be obtained by calling 1-800-332-4483.

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#### **New Hope Family Services**

**3519 James Street**

**Syracuse, NY 13206**

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### **Privacy Policy**

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### **Personal Identification Information**

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We may disclose the information we collect from or about you:

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- as required by law;
- when required to protect our rights or your safety or the safety of others, or to detect, prevent, or respond to misuse of our Sites.

In addition, we may share de-identified information, such as reports on user demographics and traffic patterns, with third parties, including researchers. Chat Rooms, Message Boards, and Public Forums

Please keep in mind that whenever you voluntarily disclose personal information online – for example on message boards, through email, or in chat areas – that information can be collected and used by others. In short, by posting personal information online that is publicly accessible, you may receive unsolicited messages from other parties in return.

## **Security**

These Sites take every precaution to protect users' information. When users submit sensitive information via the Sites, we take great effort to ensure their information is protected both online and offline. When our registration/donor/appointment/chat form asks users to enter sensitive information (such as credit card number), that information is encrypted and is protected with the best encryption software we are aware of in the industry – SSL.

While we use SSL encryption to protect sensitive information online, we also aggressively protect user-information offline. Only ministry employees who need the information to perform a specific job (for example, our billing clerk or a customer service representative) is granted access to personally identifiable information.

Finally, the servers that store personally identifiable information are in a secure environment.

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### **Notification of Changes**

If we change our policies, we will post those changes to this statement, the home page, and/or other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

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You agree to be bound by any such revisions, and you should periodically read and review same